RH-ISAC Overview

A secure, vibrant sharing community for cybersecurity teams.

At the Retail & Hospitality Information Sharing and Analysis Center (RH-ISAC) we are committed to being the most trusted voice in cybersecurity intelligence and information sharing for retailers, restaurants, hotels, gaming casinos, food retailers, consumer products, and other consumer-facing companies.

We deliver strategic and tactical information sharing channels, routine threat briefings, an engaging Summit, and empowering regional workshops. We are committed to delivering actionable, relevant cybersecurity data to our members. We have a responsibility to help organizations become more effective in fighting cyber threats, which, in turns, helps them reduce overall business risk within their organizations.

Through industry-specific and unique benchmarking via formal and informal surveys, RH-ISAC membership can help you transform the way you collaborate and mature your information security posture.

WHY RH-ISAC?

Strategic and Tactical Information Sharing Channels

Expand your network and intelligence program through RH-ISAC strategic and tactical information sharing channels and receive practical advice and insights, augment your visibility in the retail and hospitality threat landscape, and improve cyber intelligence capabilities.

RH-ISAC members share real-time cyber intelligence on incidents, threats, vulnerabilities, and associated threat remediation from more than 1,200 analysts, threat hunters, and security engineers. Intelligence shared within RH-ISAC provides deeper insights and research into threats and vulnerabilities to help members prioritize industry threats, formulate an intelligence-driven strategy, and mitigate cyber risks with benefits. RH-ISAC strategic and tactical information sharing channels include:

- Collaboration portal
- Real-time chat functionality
- RH-ISAC email exchange
- Analyst-to-analyst exchange
- Weekly intel calls
- Upload or access indicators of compromise (IOCs) either via machine-to-machine or manually.

Finished Threat Intelligence Products

RH-ISAC analysis and research helps your organization prioritize industry threats, formulate intelligence-driven strategy, and mitigate risks. RH-ISAC analysts gather shared intelligence data and publish finished intelligence products on a daily, weekly, and monthly basis. Threat content includes:

- **Daily report** provides situational awareness of what RH-ISAC members are experiencing and sharing, along with relevant open-source information.
- **Weekly roll-up report** with analysis of what was shared in previous weeks and in-depth analysis on reported threat and observed malware for quick situational awareness of retail & hospitality sectors' key threats.
- **Weekly intelligence call** with stand-up call of what members are seeing in their environments.
- **Monthly threat intelligence report** takes a deeper look at security matters of tactical, operational, or strategic importance in the retail and hospitality sectors.
- **Strategic reports** on industry-relevant topics for our members, with strategic-level insights on prominent cybersecurity risks and issues to the retail and hospitality sectors.

> "The RH-ISAC provides the ideal platform for focused, peer-to-peer sharing and thought leadership central to what lies ahead as we work to solve our toughest industry problems together. From daily threat intel and best practice sharing to participating on the steering committee for the business group, I'm proud of the energy and the commitment that we have as a community to collaborate and collectively address cyber risks."
>
> **CHRISTOPHER ZELL**
> *VP, Head of Information Security, The Wendy's Company*

Member-Exclusive Resources and Reports

Being a member with RH-ISAC gives you access to many useful resources developed by working groups and in partnership with Associate Members and other industry leaders.

- Access to thought leadership whitepapers, research, and best practice resources.
- Access to products, services, and intelligence made available by Associate Members.
- Access to intelligence alerts, summaries, and analysis made available through RH-ISAC collaboration with the Department of Homeland Security (DHS) Cyber Information Sharing and Collaboration Program (CISCP), and cross-industry collaboration through membership in the National Council of ISACs.

Benchmarking

RH-ISAC is in the unique position to provide industry-specific benchmarking on organizational structure, information security practices and processes, and compliance issues through both formal benchmark studies and informal requests.

Education, Training, and Networking Opportunities

Improve your team's capabilities by taking advantage of education and training opportunities that share insights on leading practices and allow teams to learn at their own pace – all while expanding your network.

- **RH-ISAC Cyber Intelligence Summit** Members from the strategic, operational, and tactical levels gather annually to participate in interactive, practitioner-led discussions and case studies.
- **Regional Intelligence Workshops** Hosted at RH-ISAC member HQs, RH-ISAC Regional Intelligence Workshops are a great opportunity to meet fellow members, discuss current trends and issues, and to learn from one another without traveling far.
- **Cyber Thursday webinars** Monthly webinars focused on sharing leading practices and sector-specific topics presented by members and industry leaders.
- **Cybersecurity tabletop exercises** Sector-wide tabletop exercises to test responses and resources in an incident, a critical part of continuing to maturing your security program.
- **Ad hoc training** RH-ISAC offers in-person and virtual education and training opportunities on leading-edge technologies, such as MISP, and via working groups.
- **Discounts from Associate Members** RH-ISAC works with Associate Members to provide Core Members discounts to programs, training, and services, such as Cybrary for Business or Root9b.

Leadership, Collaboration & Trust Groups

Gain access to a private network of industry peers and providers exchanging intelligence and insight within the RH-ISAC community. RH-ISAC special interest groups and working groups focus on particular threats and security issues. RH-ISAC member groups provide a collaborative environment to share expertise, best practices, threat information, and mitigation techniques, as well as discuss standards, tools, and policies based on the needs of RH-ISAC members.

- Gaming & Hospitality Special Interest Group
- Pharmacy Retailers Special Interest Group
- CISO Working Group
- CISO Benchmarking Task Force
- Franchise Working Group
- Fuel Retailers Special Interest Group
- OT Special Interest Group
- Digital Fraud Working Group

RH-ISAC Members

Core Members represent retailers, restaurants, hotels, gaming casinos, food retailers, consumer products and other consumer-facing companies.

Core Membership Dues

Membership fees are based on annual corporate revenue. Below outlines the membership fee structure.

Annual Corporate Revenue (USD)	Core Fees (USD)
>$20B	$46,500
$10B - $20B	$38,500
$5 - $10B	$23,500
$1 - $5B	$13,500
$250M - $1B	$7,500
<$250M	$2,500

"All companies, including retailers, need to constantly adapt to stay ahead of today's cyber threats. Benchmarking with other companies plays an important role in enhancing our security program at Target, supporting our team's continuous improvement and getting visibility into the state of the industry. Cybersecurity shouldn't be considered a competitive advantage, but a collaborative effort. Each company's willingness to actively share information is crucial; the more we share, the better we become at defending our companies and strengthening the capabilities of the retail industry."

RICH AGOSTINO
CISO, Target

TARGET

About RH-ISAC

The Retail & Hospitality Information Sharing and Analysis Center (RH-ISAC) is the trusted community for sharing sector-specific cybersecurity information and intelligence. The RH-ISAC connects information security teams at the strategic, operational, and tactical levels to work together on issues and challenges, share best practices, and benchmark among each other – all with the goal of building better security for the retail and hospitality industries through collaboration. RH-ISAC serves all retail and hospitality companies, including retailers, restaurants, hotels, gaming casinos, food retailers, consumer products, and other consumer-facing companies. For more information or to become a member, visit www.rhisac.org or email membership@rhisac.org.